

INVITATION TO TENDER

Government of India, Ministry of Home Affairs
Office of Deputy Inspector General, SHQ (DDN)
Indo-Tibetan-Border police.

2747

Government of India/Ministry of Home Affairs
Distt- Dehradun (UKD) PIN-248146
Fax No: 0135-2761160, E-mail: itcellddn@itbp.gov.in.
ISO 9001: 2015 Certified

Tender No. ITBP/SHQ (DDN)/QM/AMC of Computers/2019-

Dated- 20 May -2019

On behalf of the President of India, DIG (DDN), ITBP Seemadwar Dehradun (UK) invites an open tender for the AMC of Computer/Printers/UPS/LAPTOP And Information Kiosk Agmatel for the period from 01.07.2019 to 31.03.2020 for SHQ (DDN), Seemadwar (UKD) . The AMC of Computer/Printers/UPS/LAPTOP And Information Kiosk Agmatel schedule of requirement of tender enquiry enclosed.

S. NO.	Description of store/ service	Validity of completion of supply/ Services	Qty	Earnest Money Deposit to be submitted (in Rs.)	Tender Value (in Rs.)	Place of Services
1.	Description as per attached list App. 'A'	Up to 31 march 2020	As per App. 'A'	As Mentioned in Chapter -II (Tender Form) Ru 1000/-	40,000/- Approx	SHQ (DDN), Seemadwar (UKD)
Name of organization		Indo-Tibetan-Border Police SHQ (DDN), Seemadwar, Dehradun (UKD)				
Date of publication on website		at 1600 hrs on dated 20/05/2019				
Document download start Date		at 1630 hrs on dated 20/05/2019				
Document download end Date		No Need				
Seek Clarification start Date		at ----- on dated -----				
a) Seek Clarification End Date		at ----- on dated -----				
b) Pre bid date & time		-				
a) online Bid submission start Date		at 1700 hrs on dated 20/05/2019				
b) online Bid submission End Date		at 1500 hrs on dated 01/06/2019				
Bid opening date		at 1600 hrs on dated 03/06/2019				
The Purchaser		President of India				
Inspection Authority		Respective Unit Commandants and Sample to be checked by Board of Officers				
Inspection Officer		Board of Officer of ITBP SHQ DDN				
Stores Required at (Consignee)		SHQ (DDN) Seemadwar, Dehradun (UKD).				
Delivery Period		(a) For Indian Suppliers- Within 7 days from the date of issue of AT (Supply Order). (b) ITBP reserves the right to extend this date as per merit.				
Place of Procedure & Submission of EMD/Sample etc:		ITBP SHQ Seemadwar Dehradun				

2. The conditions of contract which will govern any contract made are contained in the GFR 2017, Manual of Ministry of Finance for procurement of goods 2017 & all orders issued by MHA, CVC and other relevant departments of Government of India from time to time which have been issued before issuance of this Tender. Any special conditions attached to this invitation to tender will also form part of the conditions of contract and will supersede any general condition.

3. The above manuals are available with latest amendment on website of Ministry of Finance, Govt of India and can be downloaded from the www. finmin.nic.in

4. If you are in a position to quote for the supply of these stores in accordance with the requirements stated in the attached schedule to tender, all documents attached herewith should be filled in, signed and submitted through e-procurement site.

AN SHQ Seemadwar Dehradun
Deputy Inspector General
Indo-Tibetan Border Police
SHQ (DDN) Seemadwar, Dehradun (UKD)

5. Public Procurement order (preference to Make in India, 2017) issued by Department of Industrial Policy and Promotion, **Ministry of Commerce & Industry**, Govt. of India, vide their letter dated 15.06.2017 and notification issued by **Ministry of MSME** under section 11 of Micro, Small and Medium Enterprises Development **Act 2006** shall also be taken into consideration in procurement of Goods & services.
6. You are requested to study the tender document completely and ensure all documents and annexure to the tender are completely and correctly filled in, signed and stamped where applicable and then upload on CPP portal.
7. CPP Portal i.e. eprocure.gov.in is maintained by National Informatics Centre (NIC). **Any technical problem** related to uploading the technical bid by participant bidder will be addressed by NIC and their helpline team. No assistance in any manner will be provided by ITBP and no request on this behalf will be entertained for extension of tender as well as for acceptance of hard copy.
8. This Tender is **NOT** transferable.


Dy. Inspector General
For and on behalf of the President of India

INSTRUCTIONS TO BIDDERS

Government of India, Ministry of Home Affairs
Office of Deputy Inspector General, SHQ (DDN)
Indo-Tibetan-Border police.

Government of India/Ministry of Home Affairs
Distt- Dehradun (UKD) PIN-248146
Fax No: 0135-2761160, E-mail: itcellddn@itbp.gov.in.
ISO 9001: 2015 Certified

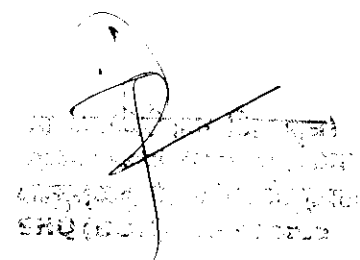
2747

Tender No. ITBP/SHQ (DDN)/QM/AMC of Computer/2019-

Dated- 20 May -2019

For and on behalf of the President of India, the Dy. Inspector General (DDN) Seemadwar Dehradun (UK) invites advertise tender enquiry / OTE through online tenders under Two Bid System (Technical and Financial Bid) on the prescribed form, AMC of Computer/Printers/UPS/LAPTOP And Information Kiosk Augmatel as detailed in this schedule to tender:-

S. No	Description of Computer, Printers, Laptop and Information Kiosk Agmatel	Qty (in No.)	Rate Compre-hensive	Rate non Compre-hensive	Approximate Tender Cost	Earnest Money required	online Bid submission End Date	Tender opening date & time
COMPUTER SYSTEM (DESKTOP)					40,000.00	1000.00	01.06.19 1500 PM	03.06.19 1600 PM
1.	HCL	08						
2.	ACER	16						
3.	HP	05						
PRINTERS								
4.	SAMSUNG ML-1911	15						
5.	XEROX 3010	03						
6.	XEROX 3117	01						
7.	HP 1505	03						
8.	HP 1022 N	02						
9.	HP DESKJET COLOR 1050	01						
10.	CANON LBP 3300	01						
11.	SAMSUNG COLOR CLP 620ND	01						
12.	UPS LUMINOUS	19						
13.	UPS NUMERIC	10						
14.	SCANNER HP SCANJET 240G	01						
15.	HP SCANJET N 6350	01						
16.	LCD MULTIMEDIA PROJECTOR HITACHI	01						
17.	LCD MULTIMEDIA PROJECTOR SONY	01						
18.	KIOSK MACHINE AGMATEL	01						
19.	VISUAL PRESENTER WITH INTERACTIVE BOARD	01						


 Dy. Inspector General (DDN)
 Indo-Tibetan Border Police
 Dehradun

2. This tender enquiry has the following chapters and appendices:

i	Chapter I	Invitation to tender (NIT)	Page-01-02
ii	Chapter II	Instructions to bidder	Page-03 to 7
iii	Chapter III	Instructions for online bid submission	Page-8 to 9
iv	Chapter IV	Eligibility and qualification criteria	Page-10 to 11
v	Chapter V	Schedule of requirement	Page-12-13
vi	Chapter VI	Technical specification & QR & TDs	N/A
vii	Chapter VII	General condition of contracts	Page-14 to 20
viii	Chapter-VIII	Special condition of contract	Page-21 to 22
ix	Chapter IX	Standard Forms to be filled & uploaded by bidders:	
	Appendix-1	Proforma for compliance statement for specification/QR & TD	Page-23
	Appendix-2	Offer of Stores	Page- 24
	Appendix-3	Details of participating firms	Page-25to 26
	Appendix-4	Manufacturing details of India OEM & System Integrator	Page- 27 to 28
	Appendix-5	Details of Foreign OEM & their Indian authorized distributors	N/A
	Appendix-6	Service centre & workshop details	N/A
	Appendix-7	Performance Statement Format	Page- 29
	Appendix-8	Bank Guarantee Format for furnishing Earnest Money (EMD)	Page- 30
	Appendix-9	Price Schedule	Page- 31
	Appendix-10	Proforma for 'e-payment'	Page- 31
	Appendix-11	Security Clearance Detail	Page- 32
	Appendix-12	Declaration Certificate to be furnished by bidder	Page- 33
	Appendix-13	Integrity Pact	Page-34 to 37
	Appendix-14	Enlistment Application form	Page-38
	Appendix-15	Check list for tenderers	N/A
	Appendix-15	Abbreviation Of Model Tender Enquiry	N/A

3. All tender documents inclusive of NIT, instructions to bidder, special condition, schedule of requirement, QR & TD and all other relevant document are available at e-Procurement site <https://eprocure.gov.in/eprocure/app>. Bidders are advised to download the same and go through in detail. All Tender documents attached with this invitation to tender including the specifications are SACROSANCT for considering any offer as complete offer. It is therefore important that Tender Acceptance Letter which is a written undertaking that all the terms and condition of the tender are understood and accepted should be signed and **submitted only through on line e-Procurement site**<https://eprocure.gov.in/eprocure/app>.

4. Tenderers are advised to carefully go through all the conditions and documents attached with this tender enquiry, before uploading the tender. All tender documents attached with the tender are sacrosanct for considering any offer as a complete offer. **Tenderer are also advised to go through checklist.**

5. Tenderers must ensure that they have gone through with complete tender documents and read thoroughly all terms & conditions, schedule of requirement, tenders QRs/TDs. Tenderer will upload the declaration certificate for the same purpose. All questionnaire along with the various forms & annexure will be signed in column & on each page and uploaded with their offer, as it is, without any modification/alteration.

6. In case of any difference between the conditions mentioned in tender enquiry and the specification/QRs, the condition given in the specifications will be binding.

7. Each the Tenderer can quote product/products of one OEM only.


 Dy. Inspector General (DDN)
 For and on behalf of the President of India

Sign of the Tenderer

INSTRUCTIONS TO BIDDERS

(This Tender Set is not transferable)

8	Name of Stores	
9	(a) Earnest money deposit	Rs 1000/- As mentioned in Chapter –II (Tender Form)
10	Date of publication on website	at 1600 hrs on dated 20/05/2019
11	Document download start Date	at 1630 hrs on dated 20/05/2019
12	Document download end Date	at 1000 hrs on dated 01/06/2019
13	Seek Clarification start Date	at ----- on dated -----
14	a) Seek Clarification End Date	at -----on dated-----
	b) Pre bid date & time	-
15	a) online Bid submission start Date	at 1700 hrs on dated 20/05/2019
	b) online Bid submission End Date	at 1500 hrs on dated 01/06/2019
16	Bid opening date	at 1600 hrs on dated 01/06/2019 (3-6-19)
17	The Purchaser	President of India
18	Inspection Authority	DIG SHQ DDN ITBP Seemadwar Dehradun (UKD)
19	Inspection Officer	Board of Officer of ITBP SHQ DDN
20	Stores Required at (Consignee)	SHQ (DDN) (As mentioned Chapter-II)
21	Delivery Period	(c) For Indian Suppliers- Within 7 days from the date of issue of AT(Supply Order). (d) ITBP reserves the right to extend this date as per merit.
22	Place of Procedure & Submission of EMD etc:	ITBP SHQ DDN Seemadwar Dehradun

Original payment instrument in respect of EMD, duly completed in all respects is to be submitted at. Q.M Branch at SHQ Dehradun, ITBP Seemadwar Dehradun (UKD) 248146 by 03/06/2019 up to 1545 hrs. The copy of this document must be uploaded along with technical bids by the bidders for transparency. Late/Delayed/Non submission of originals would result in rejection of bid during online bid opening. **Hard copy of bids will not be accepted.**

23. Form of Earnest Money Deposit (EMD):

The EMD having validity of 45 days beyond the final bid validity period be deposited in the following form only on or before opening of Tender(Technical Bid): Bid/ offer validity is 180 days from the date of tender opening.

23.1 **Fixed Deposit Receipt**, drawn in favor of **Dy. Inspector General SHQ Dehradun , ITBP Seemadwar Dehradun (UKD) 248146** .

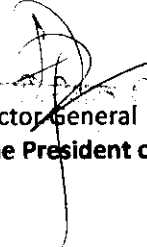
23.2 **An irrevocable Bank Guarantee (BG)** of any Indian Nationalized/Scheduled Bank in Indian Rupees, in the format supplied with the tender.

24. **Bid/ Offer Validity** :- 365 days from date of tender opening. In the absence of any indication in the tender documents submitted, of the date up to which the offer has been kept valid, it will be taken that the offer will remain open for acceptance for the period specified in the schedule to tender.

25. **Extension of Bid validity & Earnest Money** : If the validity of the tender is extended, the validity of the Bid & Earnest Money will also have to be suitably extended by the tenderer failing which their tender shall not be considered by the purchaser after the expiry of the aforesaid period.

26. **Clarification on Specifications/QR** :- No such requests will be entertained by the purchaser after clarification end date.

27. **Right of Bidders** :- Bidder can ask in writing about bidding condition, bidding process and / or rejection of their bid. The reasons for rejecting a tender or non issuing of tender document to prospective bidder must be disclosed where enquiries are made by the bidder.


Dy. Inspector General (DDN)
For and on behalf of the President of India

Sign of the Tenderer

28. **Currency of Bidding** :-In Global and Open Tender where the Foreign bidder are allowed to quote price in RBI's notified basket of foreign currency i.e US Dollar or EURO or GBP or Yen in addition to the Indian Rupee except for expenditure incurred in India which should be stated in Indian Rupee. Indian bidders are to quote in Indian Rupee (INR) only.

29. **Submission of the proposal in TWO BID SYSTEM**: All bidders are required to submit their offers in two bid. The details is as under:-

29.1 TECHNICAL BID:- It must contain the following:

- 29.1.1 Tender documents duly completed and signed but without indicating the rate quoted(Scanned copy)
- 29.1.2 Earnest Money in given schedule format or copies of MSME registration certificates for subject store with monetary limit, if any / EMD in the shape of National Saving Certificate, Bank Guarantee or Fixed Deposit duly pledged in favor of Deputy Inspector General (Dehradun), ITBP.
- 29.1.3 Clause by clause compliance to specifications
- 29.1.4 All forms & annexure of T.E. duly filled and signed by the bidder.
- 29.1.5 Other Documents
 - a) Scanned Copy of PAN Card with latest Income Tax Return and GSTN
 - b) Firms registration documents
 - c) Experience Certificate

29.2 COMMERCIAL BID

- i. Tenderers should submit price bid(BOQ)Filled in as per format available in Appendix - 9 of Chapter-VII and upload the same on CPP Portal <http://eprocure.gov.in/eprocure/app>.
- ii. Financial Bid" on the prescribed form BOQ (Bill of Quantity) where firm will quote his offer for the AMC of Computer/Printers/UPS/LAPTOP And Information Kiosk Agmatel w.e.f 01.07.19 to 31.03.2020 in SHQ (DDN), **If firm wish not to quote Rate for any items cell should be blank. Do not entered 0 (zero) in respective cell.**
- iii. The tenderer should give break up of their prices in terms of basic price, applicable GST
- iv. **Firm will submit no profiteering certificate as explained in GST Section 171" (in PDF).**

30. **Evaluation of the Proposal** :-A two stage procedure will normally be adopted:-

30.1 Stage-I: Offer of the firm will be initially examined in accordance to the eligibility criteria of bidder, availability of uploaded complete tender documents along with essential forms & annexure duly filled and signed. Suitable EMD or exemption certificate thereof.

30.1.1 Evaluation of Technical Bids and method of Functional Demonstration/ Physical evaluation of the stores to assess their suitability against the laid down QR's/TDs.

30.1.2 It will be tenderers responsibility to submit the samples on the appointed date, time and place. Purchaser reserves the right to extend the date & time of above functional evaluation as per merit.

30.1.3 In case of imported stores, no assistance, except providing End User Certificate if necessary, and certificate that equipment has been called for trials by ITBP in response to tender will be provided by the purchaser.

30.1.4 The tenderers will have to obtain import license/permission/NOC etc. from MHA/ DGFT/ Collector of Customs, IGI Airport, New Delhi and landing permit from DGCA themselves.

30.1.5 The consignment will have to be cleared from customs etc. by the firm/their representative & deposited at specified location as intimated by ITBP. **No requests in any manner shall be entertained in this regard.**

ii) Stage-II:- Financial Evaluation

30.1.6 The price bids of only those firms will be opened whose stores as per schedule of requirement have been found meeting the all parameters of QR's/TDs. The Price Bid will be evaluated accordingly.

30.1.7 For evaluation and comparison of offers on equitable basis, all the quoted prices (with different currencies) will be converted into a single currency i.e. INR as per the selling exchange rates established by RBI/SBI as prevailing on the date of opening of Tender.

30.1.8 Successful bidder will be evaluated on the basis of net lowest cost to the Govt.


30.1.9 To provide level play field, the evaluation of commercial bids shall be carried out among all category bidders i.e. foreign OEM,OEM from SEZ/EOUs and other indigenous OEM. The applicable custom duty & IGST/GST payable or foregone shall be added on basic price of each unit.

30.1.10 Ranking for consideration Lowest one (L-1) will be decided on the basis of DDP (Delivered Duty Paid) cost per unit or delivery to consignee basis. It is clarified that commercial bid of Foreign bidders, Indian distributor of Foreign OEM, Indian manufactures & their authorized distributor, Indian SEZ manufacture and Indian System Integrator will be compared on the basis of DDP cost per Unit only.

31. Criteria for awarding the contract :-

Evaluation of successful L-1 bidder will be based on eligibility criteria, qualification criteria, QR compliant equipment / store and L-1 price.

Sign of the Tenderer

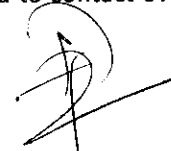

Dy. Inspector General (DDN)
For and on behalf of the President of India

CHAPTER-III
Instructions for online Bid submission

Instructions to the Bidders to submit the bids online through' the Central Public Procurement Portal for e Procurement at <https://eprocure.gov.in/eprocure/app>

- 1) Possession of valid Digital Signature Certificate (DSC) and enrollment/registration of the contractors/bidders on the e-Procurement/e-tender portal is a prerequisite for e-tendering.
- 2) Bidder should do the enrollment in the e-Procurement site using the "Click to Enroll" option available on the home page. Portal enrollment is generally free of charge. During enrollment/registration, the bidders should provide the correct/true information including valid e-mail ID. All the correspondence shall be made directly with the contractors/bidders through e-mail ID provided. Bidder need to login to the site through' their user ID / password chosen during enrollment / registration.
- 3) Then the Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by SIFY/TCS/n Code/e Mudra or any Certifying Authority recognized by CCA India on e Token/Smart Card, should be registered.
- 4) The DSC that is registered only should be used by the bidder and should ensure safety of the same.
- 5) Contractor/Bidder may go through the tenders published on the site and download the required tender documents/schedules for the tenders he/she is interested. After downloading / getting the tender document/schedules, the Bidder should go through' them carefully and then submit the documents as asked, otherwise bid will be rejected.
- 6) If there are any clarifications, this may be obtained online through' the tender site, or through' the contact details. Bidder should take into account the corrigendum published before submitting the bids online.
- 7) Bidder then logs into the site through the secured log in by giving the user id/password chosen during enrolment/registration and then by giving the password of the e Token/Smart Card to access DSC.
- 8) Bidder selects the tender which he/she is interested in by using the search option & then moves it to the 'my tenders' folder. From my tender folder, he selects the tender to view all the details indicated.
- 9) It is construed that the bidder has read all the terms and conditions before submitting their offer. Bidder should go through the tender schedules carefully and upload the documents as asked; otherwise, the bid will be rejected.
- 10) Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document/schedule and generally, they can be in PDF/xls/rar/zip formats. If there is more than one document, they can be clubbed together and can be provided in the requested format. Each document to be uploaded through online for the tenders should be less than 2 MB. If any document is more than 2MB, it can be reduced through zip/rar and the same can be uploaded, if permitted. Bidders Bid documents may be scanned with 100 dpi with 12 black and white option. However of the file size is less than 1 MB the transaction uploading time will be very fast.
- 11) If there are any clarifications, this may be obtained through the site, or during the pre-bid meeting if any. Bidder should take into account the corrigendum published from time to time before submitting the online bids.
- 12) The Bidders can update well in advance, the documents such as certificates, annual report details etc., under My Space option and these can be selected as per tender requirements and then send along with bid documents during bid submission. This will facilitate the bid submission Process faster by reducing upload time of bids.
- 13) Bidder should submit the EMD as specified in the tender. The original should be posted/couriered/given in person to the Tender Inviting Authority, within the bid submission due date & time for the tender. Scanned copy of the instrument should be uploaded as part of the offer.
- 14) While submitting the bids online, the bidder reads the terms & conditions and accepts the same to proceed further to submit the bid packets.
- 15) The bidder has to select the payment option as offline to pay the EMD as applicable and enter details of the instruments.
- 16) The details of the DD/any other accepted instrument, physically sent, should tally with the details available in the scanned copy and the data entered during bid submission time. Otherwise submitted bid will not be acceptable.

- 17) The bidder has to digitally sign and upload the required bid documents one by one as indicated. Bidders to note that the very act of using DSC for downloading the bids and uploading their offers shall be deemed to be a confirmation that they have read all sections and pages of the bid document including General conditions of contract without any exception and have understood the entire document and are clear about the requirements of the tender requirements. The bidder has to upload the relevant files required as indicated in the cover content. In case of any irrelevant files, the bid will be rejected.
- 18) Tenderers should fill up price bid as per format available in Appendix-9 of Chapter-VII and upload the BOQ sheet in CPP Portal <http://eprocure.gov.in/eprocure/app>
- 19) The bidders are requested to submit the bids through online e-tendering system to the Tender Inviting Authority (TIA) well before the bid submission end date & time (as per Server System Clock). The TIA will not be held responsible for any sort of delay or the difficulties faced during the submission of bids online by the bidders at the eleventh hour,
- 20) After the bid submission (i.e. after Clicking "Freeze Bid Submission" in the portal), the acknowledgement number, given by the system should be printed by the bidder and kept as a record of evidence for online submission of bid for the particular tender and will also act as an entry pass to participate in the bid opening date.
- 21) The time settings fixed in the server side & displayed at the top of the tender site, will be valid for all actions of requesting, bid submission, bid opening etc., in the e-tender system. The bidders should follow this time during bid submission.
- 22) All the data being entered by the bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered will not be viewable by unauthorized persons during bid submission & not be viewable by any one until the time of bid opening.
- 23) Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key. Further this key is subjected to asymmetric encryption using buyers/bid openers public keys. Overall, the uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- 24) The confidentiality of the bids is maintained since the secured Socket Layer 128 bit encryption technology is used. Data storage encryption of sensitive fields is done.
- 25) The bidder should logout of the tendering system using the normal logout option available at the top right hand corner and not by selecting the (X) exit option in the browser.
- 26) For any queries regarding e-tendering Process, the bidders are requested to contact as provided in the tender document. Parallel for any further queries, the bidders are asked to contact over phone: 1-800-233-7315 or send a mail over to -cPPP-nic@nic.in .



Dy. Inspector General (DDN)
For and on behalf of the President of India

Sign of the Tenderer

ELIGIBILITY AND QUALIFICATION CRITERIA

1 Eligibility Criteria :-

- a) Only those firms should respond who are the manufacturer of the stores specified in the tender specifications or their authorized distributor having technical capability on behalf of their principal OEM, to provide after sales service, additional spare parts on fixed rates, maintenance tools, free training & periodical maintenance during warranty period and AMC/CAMC period.
- b) Product of one OEM will be presented by one bidder only.
- c) Foreign distributor/agent/reseller of foreign OEM is not eligible for this tender.

Note:-ITBP reserves the right to verify the OEM status through all available means security clearance and other examination report. On any adverse report bid will be rejected at any stage of tendering or cancellation of supply order.

1.1 Indian Distributor of Indian OEM:-

An authenticated copy of the written agreement between the manufacturer and the firm by which the latter has been appointed as authorized distributor.

A MOU (agreement of marketing & after sales service right) by manufacturer and distributor which entails that particular manufacturer appoints to a particular distributor on the basis of a written agreement with him for a specific territory or specific set of items. **The manufacturer/OEM shall give an undertaking to the following effect :-**

- 1.1.1 That he does not have sufficient marketing arrangements in respect of the specified territory or set of items to participate in Central Government purchases.
- 1.1.2 That he will accept the responsibility for the satisfactory execution of orders placed on the authorized distributors/business partner.
- 1.1.3 That he will provide requisite inspection and testing facilities at his manufacturing/work location in respect of orders placed on authorized distributors.
- 1.1.4 The authorized distributor's price will not exceed that which the manufacturer would have quoted.
- 1.1.5 The manufacturer will declare the quantum of commission or the margin of profit to which authorized distributor is entitled.
- 1.1.6 Inspection challan authorized by distributor would be accompanied by a certificate from the manufacturer that the stores covered under the challan have been manufactured by them and the stores offered and supplied would bear the trade mark of the manufacturer.

The authorized distributors would also give an undertaking in such cases as follows :-

- 1.1.7 that he will be responsible for all the contractual obligations including quality aspect, replacement of part/item and warranty/guarantee, periodic maintenance, supply of additional spares & maintenance tools and AMC/CAMC obligations and.
- 1.1.8 that he will indicate besides the quoted price, the manufacturer's price to him along with copy of proforma invoice issued by OEM.

N.B.: Tenders which do not comply with the above stipulations are liable to be ignored.

1.2 Foreign OEM:-

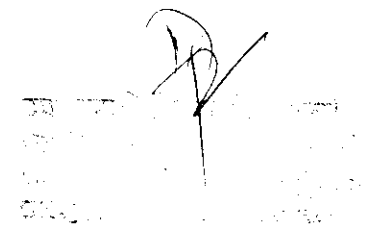
- 1.2.1 Foreign OEM of the tendered equipment is eligible for participation but they must have after sales service centre with qualified technician in India which is **registered** with MSME/NSIC or any other concerned Govt. agency. (Details of service centre must be filled in Appendix – 4)

OR

Foreign OEM who are not having service facility in India will provide 05 years warranty with deposit of 10 percent Performance bond in addition to given warranty period of Tender. Downtime response for repair shall be maximum 15 days.

- 1.2.2 In countries where manufacturers are authorized to export such equipment only through their authorized Govt. marketing agency, such agencies will be allowed to bid. The tenderer must furnish a certificate from the manufacturer and their Govt., with the tender, certifying the authenticity of this requirement, failing which their tender will be summarily ignored. The Foreign Manufacturers of the tendered stores will have to specify in the tender document, details of the after sales service to be provided after expiry of warranty period.

- 1.3 Distributor/Business Partner of foreign OEM :- Indian Business Partner/Distributor of Foreign Manufacturers/OEM are allowed to participate in the tender subject to essential production of following documentary details:-



- (a) They must have after sales service centre along with Lab/workshop for periodical maintenance & repair in INDIA which is **registered** with MSME/NSIC or any other concerned Govt. agency
- (b) MOU with foreign principal/OEM for tendered item for a period of minimum two years.
- (c) **Enlistment form** & other relevant details in given appendix '14'. **This may be used to enlist** Indian Distributor/Seller.
- (d) Proforma invoice of OEM to Indian Distributor/Seller.
- (e) OEM authorization must be there for distributor who are bidding on behalf of Foreign Principal OEM that they have authorized to participate in this tender.
- (f) Foreign OEM will give declaration certificate that they will be liable for performance of store during warranty period and provide spares, periodic maintenance, and repair as and when required.
- (g) OEM will also declare for ability of spare parts for warranty plus AMC period.

1.4 System Integrator and Customized service provider –

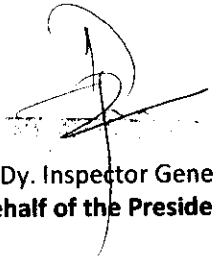
- (a) Indian firms who are System Integrator and Customized service provider of tendered equipments are eligible to participate in tender subject to essentially meeting the following conditions :-
- (b) They must have after sales service centre along with Lab/workshop for periodical maintenance & repair in throughout India.
- (c) MOU with foreign principal/OEM or Indian OEM for major part of the equipment to be used in Integration to provide tender required equipment. This should be minimum of two years validity.
- (d) **Enlistment form** & other relevant details in given Appendix '14'. This may be used to enlist Indian Distributor/Seller.
- (e) Proforma invoice of OEM to system integrator

2. **Qualification criteria**:-Supplier past performance, experience, technical competence and production capacity of the tendered goods, financial strength to handle the contract successfully and compliance with environmental protection regulation will be taken into account to ascertain the appropriate qualification.

3. Criteria for determining the responsiveness of bid :-

All factors will be taken into account for evaluating the bids on common platform and criteria for awarding the contract to responsive and most advantageous bidder.

If a firm quotes NIL charges/consideration, the bid shall be treated as unresponsive and will not be considered.



Dy. Inspector General (DDN)
For and on behalf of the President of India

Sign of the Tenderer

CHAPTER-V


SCHEDULE OF REQUIREMENT

Tender No. _____

Requirement of AMC

S. No	Description of Computer, Printers, Laptop and Information Kiosk Agmatel	Qty (in No.)	Rate Comprehensive	Rate non Comprehensive
COMPUTER SYSTEM (DESKTOP)				
1.	HCL	08		
2.	ACER	16		
3.	HP	05		
PRINTERS				
1.	SAMSUNG ML-1911	15		
2.	XEROX 3010	03		
3.	XEROX 3117	01		
4.	HP 1505	03		
5.	HP 1022 N	02		
6.	HP DESKJET COLOR 1050	01		
7.	CANON LBP 3300	01		
8.	SAMSUNG COLOR CLP 620ND	01		
9.	UPS LUMINOUS	19		
10.	UPS NUMERIC	10		
11.	SCANNER HP SCANJET 240G	01		
12.	HP SCANJET N 6350	01		
13.	LCD MULTIMEDIA PROJECTOR HITACHI	01		
14.	LCD MULTIMEDIA PROJECTOR SONY	01		
15.	KIOSK MACHINE AGMATEL	01		
16.	VISUAL PRESENTER WITH INTERACTIVE BOARD	01		


Signature of the tenderer


Dy. Inspector General (DDN)
For and on behalf of the President of India

Requirement of AMC

S. No	Description of Computer, Printers, Laptop and Information Kiosk Agmatel	Qty (in No.)	Rate Comprehensive	Rate non Comprehensive
COMPUTER SYSTEM (DESKTOP)				
1.	HCL	08		
2.	ACER	16		
3.	HP	05		
PRINTERS				
1.	SAMSUNG ML-1911	15		
2.	XEROX 3010	03		
3.	XEROX 3117	01		
4.	HP 1505	03		
5.	HP 1022 N	02		
6.	HP DESKJET COLOR 1050	01		
7.	CANON LBP 3300	01		
8.	SAMSUNG COLOUR CLP 620ND	01		
9.	UPS LUMINOUS	19		
10.	UPS NUMERIC	10		
11.	SCANNER HP SCANJET 240G	01		
12.	HP SCANJET N 6350	01		
13.	LCD MULTIMEDIA PROJECTOR HITACHI	01		
14.	LCD MULTIMEDIA PROJECTOR SONY	01		
15.	KIOSK MACHINE AGMATEL	01		
16.	VISUAL PRESENTER WITH INTERACTIVE BOARD	01		

Signature of the tenderer

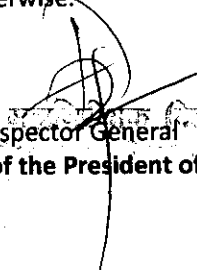

Dy. Inspector General (DDN)
For and on behalf of the President of India

CHAPTER-VII

GENERAL CONDITIONS OF CONTRACT

1. All appendices, attached with the TE, should be duly filled in and are sacrosanct for considering any offer as a complete offer.
2. The **conditions of contract**, which will govern any contract made, are contained in the:
 - 2.1 The conditions of contract which will govern any contract made are **contained in the GFR 2017, Manual of Ministry of Finance for procurement of goods 2017 & all orders issued by MHA, CVC** and other relevant departments of Government of India from time to time till date of issue of this tender.
 - 2.2 Public Procurement order (preference to Make in India, 2017) issued by Department of Industrial Policy and Promotion, **Ministry of Commerce & Industry**, Govt. of India, vide their letter dated 15.06.2017 and notification issued by **Ministry of MSME** under section 11 of Micro, Small and Medium Enterprises Development Act 2006 shall also be taken into consideration in procurement of Goods & services.
 - 2.3 **Any special conditions attached to this invitation to tender will also form part of the conditions of contract and will supersede any general conditions.**
3. **Amendments:-**
The amendment made by Central Government from time to time in policy and instructions will be adhere to.
4. **Definition :**
"Secretary" means Secretary of Ministry of Home Affairs for the time being in the administrative charge of the subject matter of contract and included Special Secretary, Additional Secretary, Joint Secretary or Director or Deputy Secretary in Ministry of Home Affairs. Director General, Inspector General, Dy. Inspector General in ITBP (MHA) and every other officer authorized for the time being to execute contracts relating to purchase and supply of stores on behalf of the President of India.
5. **ARBITRATION**
In the event of any question, dispute or difference arising under these conditions or any special conditions of contract, or in connection with this contract (except as to any matters, the decision of which is specifically provided for by these or the special conditions), the same shall referred to the Sole Arbitration of the DG, ITBP, Min. of Home Affairs or of some other person appointed by him. It will be no objection that the Arbitrator is a Government Servant that he had to deal with the matters to which the contract relates or that in the course of his duties as a Government servant he has expressed views on all or any of the matters in dispute or difference. The award of the Arbitrator shall be final and binding on the parties to this contract, it is term of this contract that:
 - 5.1 If the arbitrator be the DG, ITBP, Ministry of Home Affairs:
 - i) In the event of his being transferred or vacating his office by resignation or otherwise, it shall be for his successor in office either to Proceed with the reference himself or to appoint another person as Arbitrator : or
 - ii) In the event of his being unable to act or becoming incapable of acting for any reason it shall be lawful for him to appoint another person as Arbitrator.
 - 5.2 If the arbitrator be a person appointed by the DG, ITBP, Min. of Home Affairs:- In the event of his dying, neglecting or refusing to act, or resigning or being unable to act, for any reason or his award being set aside by the Court for any reason, it shall be lawful for the DG, ITBP, Min. of Home Affairs either to Proceed with the reference himself or to appoint another person as Arbitrator in place of the outgoing Arbitrator. In every such case, it shall be lawful for the DG, ITBP, Min. of Home Affairs in place of the outgoing Arbitrator, as the case may be to act on the record of the Proceedings as then taken in the arbitration, or to commence the Proceedings de novo, as he may at his discretion decide.

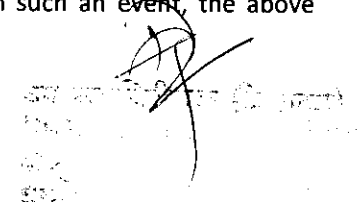
- 5.3 It is further a term of this contract that no person other than DG, ITBP, Min. of Home Affairs or the person appointed by him should act as arbitrator and that if for any reason that is not possible, the matter is not to be referred to arbitration at all.
- 5.4 The Arbitrator, may with the consent of all the parties to the contract enlarge the time from time to time for making and publishing the award.
- 5.5 Upon every and any such reference, the assessment of the cost incidental to the reference and award respectively shall be in the discretion of the Arbitrator.
- 5.6 Subject as aforesaid, the Arbitration and Conciliation Act, 1996 and the rules there under and any statutory modifications thereof for the time being in force shall be deemed to apply the arbitration Proceedings under this clause.
- 5.7 The venue of arbitration shall be the place where the contract is concluded or such other place as the DG, ITBP at his discretion may determine.
- 5.8 In this clause the expression DG, ITBP, Min. of Home Affairs, means the DG, ITBP for the time being & includes, if there be no DG, ITBP, the officer who is for the time being the administrative head of the ITBP. Min of Home Affairs whether in addition to other functions or otherwise.


Dy. Inspector General (DDN)
For and on behalf of the President of India

Signature of the tenderer

6. EARNEST MONEY DEPOSIT


- 6.1 All firms who are not registered as MSEs as defined in Procurement Policy issued by MSME for the subject stores for which the offer is being invited, are required to deposit EARNEST MONEY equivalent to the amount as mentioned in the tender schedule.
 - 6.2 For claiming exemption from depositing earnest money, tenderer should be registered with MSEs for the subject stores for which the offers have been invited. Firms not registered for stores indicated in the tender schedule will be treated as unregistered and shall be required to deposit specified Earnest Money.
 - 6.3 Earnest money can be deposited in only any one of the following forms:
 - 6.4 A Fixed Deposit Receipt drawn in favor of **Dy. Inspector General, SHQ Dehradun** ITBP payable at **SBI IMA Dehradun Bank IFSC SBIN0000739**.
 - 6.5 An irrevocable Bank Guarantee (BG) in Indian Rupees in the format supplied with the tender of any Indian Nationalized/Scheduled Bank.
 - 6.6 The earnest money shall be valid and will remain deposited with the purchaser for the period the offer is valid. If the validity of the tender is extended, the validity of EM document submitted by the tenderer shall also be suitably extended by the tenderer, failing which his tender, after the expiry of the period shall not be considered by the Purchaser.
 - 6.7 No interest shall be payable by the purchaser on the EM deposited by the tenderer.
 - 6.8 The EM deposited is liable to be forfeited if the tenderer withdraws or amends impairs or derogates from the tender in any respect within the period of validity of his tender.
 - 6.9 The EM of the successful tenderer shall be returned after the security deposit is furnished as per AT. If the successful tenderer fails to furnish the security deposit as required in the contract within the stipulated period, the **Earnest Money** shall be liable to be forfeited by the purchaser.
 - 6.10 **EMD** of the unsuccessful tenders shall be returned after finalization of tender. Tenderers are advised to send a pre-receipted challan along with their bids to facilitate refund of **Earnest Money** in time.
 - 6.11 Any tender received from firm which is not registered with MSMEs as Micro & Small Enterprises for the tendered stores, and is not accompanied with required **Earnest Money** in prescribed form, is liable to be rejected. Registration with any other authority will not exempt the firm from depositing earnest money.
 - 6.12 In place of bid Security, Bidders to sign a Bid Security declaration accepting that if Firm withdraw or modify their bids during the period of validity or if Firm is awarded with the contract and it fail to sign the contract, or to submit a performance security before the deadline defined in the request for bid documents, Firm will be suspended for the period of time specified in the request for bid documents from being eligible to submit bids for contracts with entity that invited the Bids.
7. **GUARANTEE/WARRANTY:-**
- 7.1 Except otherwise provided in the invitation to tender the contractor hereby declares that the goods/ Stores/articles/equipment sold/supplies to the purchaser/consignee under this contract shall be of best quality and workmanship and new in all respects and shall be strictly in accordance with the specification and particulars mentioned/contained in the contract.
 - 7.2 The contractor hereby guarantees that the said goods/stores/articles would continue to confirm to the description and quality aforesaid for a period of 1 Week/**Months** from the date of receipt of goods/articles/stores/equipment in good condition at site by the consignee in case of supply contracts and twelve months from the date of installation and satisfactory taking over of the goods/stores/articles/equipment at site by consignee where installation and commissioning is involved and notwithstanding the fact that the purchase/inspection authority has inspected and/or approved the said goods/stores/articles/equipment or such if during the 1 week/ **Months** the said goods/stores/articles/equipment be discovered not to confirm to the description and quality aforesaid or not giving satisfactory performance or have deteriorated and the decision of the purchase/consignee in that behalf shall be final and binding on the contractor/seller and the purchaser shall be entitled to call upon the contractor/seller to rectify the goods/stores/articles/equipment or such portion thereof as is found to be defective by the purchaser within a reasonable period or such specified period as may be allowed by the purchaser in his discretion on application made thereof by the contractor/seller, and in such an event, the above

A handwritten signature in black ink is written over a circular official stamp. The stamp contains some text, but it is mostly illegible due to the signature and the quality of the scan. The signature appears to be a stylized name.

period shall apply to the goods/stores/articles/equipment rectified from the date of rectification mentioned in the warranty thereof, otherwise the contractor/seller shall pay the purchaser such compensation as may arise by reason of the breach of warranty therein contained.

- 7.3 Guarantee that they will supply the spare parts, if and when required on agreed basis for an agreed Price. The agreed basis could be and including but without limitation an agreed discount on the catalogue price or an agreed percentage of profit on landed cost.
- 7.4 Warranty to the effect that before going out of production for the spare parts they will give adequate advance notice to the purchaser of the equipment so that the latter may undertake the balance of lifetime requirements.
- 7.5 Warranty to the effect that they will make available the blue prints of drawing of spares if and when required in connection with the main equipment.
- 7.6 Penalty for non-commercial period of the equipment will be @ 0.5% of the individual equipment per week or part thereof after expiry of repair/replacement period of 30 days for each occasion of defect.
8. **PRICE:** The Price quoted shall be on firm and fixed basis subject to no variation whatsoever during the currency of the contract.

Signature of the tenderer


Dy. Inspector General (DDN)
For and on behalf of the President of India

9. PATENT AND OTHER INDUSTRIAL/ INTELLECTUAL PROPERTY RIGHT

The prices quoted in the present tender shall be deemed to include all amounts payable for the use of patents, copyright, registration charges, trademarks and payment for any other industrial property/rights. The tender shall identify the Purchaser against all claims from a third party at any time on account of infringement of any or all the rights mentioned in the previous paragraphs, whether such claims arise in respect of manufacture or the use. The tenderer shall be responsible for the completion of the supplied, irrespective of the fact of infringement of any or all the rights mentioned above.

10. TRANSFER AND SUB-LETTING

The tenderer has no right to give, bargain, sell, assign or sublet or otherwise dispose of the resultant contract or any part thereof as well as to give or to let a third party take benefit of advantage of the resultant contract or any part thereof.

11. PENALTY FOR USE OF UNDUE INFLUENCE:

The seller should undertake that he has not given, offered or promised to give directly or indirectly any gift, consideration, reward, commission, fees brokerage of inducement to any person in service of the Purchaser or otherwise in Procuring, the Contract or Forbearing to do or for having done or forborne to do any act in relation or execution of the Contract or any other Contract with the Government for showing or forbearing to show favor or disfavor to any person in relation to the Contract or any other Contract with the Government. Any breach of the aforesaid undertaking by the seller or any one employed by him or acting on his behalf (whether with or without the knowledge of the seller) or the commission of any offence by the seller or any one employed or acting on his behalf, as defined in Chapter IX of the Indian Penal Code, 1860 or the Prevention of Corruption Act, 1947 or any other Act enacted for the prevention of corruption shall entitle the Purchaser to cancel the contract and all or any other Contract with the Seller and recover from the Seller the amount of any loss arising from such cancellation. A decision of the Purchaser or his nominee to the effect that a breach of the undertaking had been committed shall be final and binding on the seller. Giving or offering of any gift, bribe or inducement or any attempt at any such act on behalf of the seller towards any officer/employee of the Purchaser or to any other person in a position to influence any officer/employee of the Purchaser for showing any favor in relation to this or any other contract, shall render.

12. PAST PERFORMANCE:-

Bidders must enclose performance statement for the previous years in the proforma supplied with the tender as per appendix-7. The decision on the assessment of the past performance of the tenderer by DG, ITBP is final.

13. SPECIAL CONDITIONS:

13.1 Fall Clause

13.1.1 The Bidder undertakes that he has not supplied/is not supplying the similar systems or subsystems at a price lower than that offered in the present bid in respect of any other Ministry/Department of the Government of India and if it is found at any stage that the similar system or sub-system was supplied by the Bidder to any other Ministry/Department of the Government of India at a lower price, then that very price with due allowance for elapsed time, will be applicable to the present case and the difference in the cost would be refunded by the Bidder to the Buyer, if the contract has already been concluded.

13.1.2 The bidder shall strive to accord the most favored customer treatment to the buyer in respect of all matter pertaining to the present case.


Dy. Inspector General (DDN)
For and on behalf of the President of India

Signature of the tenderer

13.2 **RISK PURCHASE CLAUSE**

13.2.1 In the event of failure of supplier to deliver or dispatch the stores or provide the required services within the stipulated dates/period of the supply order /AT, or in the event of breach of any of the terms and condition of the AT, the purchaser will have the right to purchase the subject store elsewhere at the risk and cost of defaulting supplier after giving a notice to defaulting supplier. The cost as per Risk Purchase exercise may be recovered from the bills pending with the supplier even against any other supplies outside this contract or even from the pending bills with any other Govt. Department/Ministry.

13.2.2 In the event of contract being cancelled for any breach committed and the purchaser effecting re-purchase of the subject store at the risk and cost of contractor, the purchaser is not bound to accept the lower offer of Benami or allied sister concern of the contractor.

13.3 **Any information furnished by the bidder in support of their eligibility of tender conditions, past performance, registration status with concerned Government Agency and all other relevant to the tender find fake, incorrect or fraudulent, then the bidder will be liable for forfeiture of EMD, Security Deposit, cancellation of contract and further Debarment from ITBP as well as other Central Government Department's tender and other legal recourse thereof.**

13.4 All bidders are liable to field their equipment for trial within given date & time at a desired place. Failing which EMD of the bidder shall be liable to be forfeited without any further notice.

14. In case of any defect in supply or manufacturing or not conforming to technical specifications, observed during survey at consignee location or later during the warranty period, the tenderer will be liable to replace the defective store at their cost.

15. **LAWS GOVERNING THE CONTRACT**

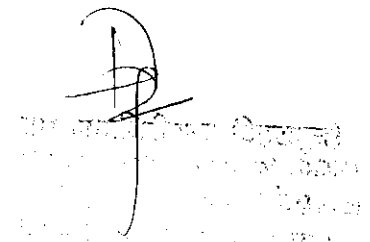
The contract shall be governed by the laws of India for the time being in force. The contract shall be interpreted in accordance with these laws.

16. **JURISDICTION OF COURT:**

The Court of the Nainital (UK)/New Delhi shall alone have a jurisdiction to decide any dispute arising out of or in respect of the contract. In the case of dispute or difference arising between the purchaser and the supplier relating to any matter arising out of or connected with the contract, such dispute or difference shall be settled in accordance with the Indian Arbitration and Conciliation Act, 1996. Arbitration Proceedings shall be held at Nainital (UK)/New Delhi, India and the language of the arbitration Proceedings and that of all documents and communications between the parties shall be English.

17. **FORCE MAJEURE CLAUSE**

If at any time, during the continuance of this contract, the performance in whole or in part by either party of any obligation under this contract shall be prevented or delayed by reason of any war, hostility, acts of public enemy, civil commotion, sabotage, fires, floods, explosions, epidemics, quarantine restrictions, strikes, lockouts or act of God (hereinafter referred to "event") provided, notice of the happening of any such event is given by either party to the other within 21 days from the date of occurring thereof, neither party shall by reason of such event, be entitled to terminate this contract nor shall either party have any claim for damages against the other in respect of such non-performance or delay in performance, and deliveries under the contract. The contract shall be resumed as soon as practicable after such event has come to an end or ceased to exist, and the decision of the Purchaser as to whether the deliveries have been so resumed or not, shall be final and conclusive, PROVIDED FURTHER that if the performance in whole or part or any obligation under this contract is prevented or delayed by reasons of any such event for a period exceeding 60 days, either party may at its option terminate the contract provided also that if the contract is terminated under this clause, the purchaser shall be at liberty to take over from the contractor at a price to be fixed by the Purchaser, which shall be final all unused, undamaged and acceptable materials, brought out components and stores in course of manufacture in the possession of the contractor at the time of such termination or such portion thereof as the purchaser may deem fit excepting such materials, bought out components and stores as the contractor may with the concurrence of the purchase elect to retain.



18. TERMINATION OF CONTRACT

18.1 Time shall be the essence of the contract. The service shall have the right to terminate this contract without any notice in part or in full in any of the following cases:

18.1.1 The delivery of the material is delayed for causes not attributed to Force Majeure after the scheduled date of delivery.

18.1.2 The service provider is declared bankrupt or becomes insolvent.

18.1.3 The delivery material is delayed due to causes of Force Majeure by more than 60 days.

18.1.4 In case Security Deposit or Performance Security is not furnished within the time period specified in the A/T.

18.1.5 Any incorrect information regarding eligibility criteria and other tender condition furnished by the bidder found at later stage then A/T(Supply order) will be cancelled along with forfeiture of security deposit/performance bond.

19 Bulk supplies in the case of successful Tenderer should conform to tender samples accepted in trial evaluation in all respect besides specifications mentioned in Chapter-IV.

20 Any change in Address/Telephone/Fax/e-mail should be immediately informed. The state of non-communication by the firm will make the offer liable for rejection.


21. GOVT. REGULATIONS

It shall also be confirmed that there are no Govt. restrictions or limitation in the country of the supplier or countries from which sub-components are being procured and/or for the export of any part of the system being supplied. **Suppliers/Contractors shall provide a certificate this effect.**

22 For any change in terms and condition of tender/tender specifications, the Tenderers are requested to visit CPP e-Procurement site <https://eprocure.gov.in/eprocure/app> regularly.

23. **Any query/Representation** be addressed to Dy. Inspector General , SHQ Dehradun, ITB Police, Seemadwar, Dehradun .Telephone & Fax No 0135-2628998


Signature of the tenderer


Dy. Inspector General (DDN)
For and on behalf of the President of India
SHQ

CHAPTER-VIII
Special condition of contract

TERMS AND CONDITIONS

1. Earnest money of Rs. 1000/- (Rupees One Thousands Six Hundred Only) given must accompany the tender form as deposit Bank draft of DIG, SHQ (DDN), ITB Police payable at SBI, Dehradun (UKD) duly pledged in favor of the DIG SHQ (DDN), ITB Police, Seemadwar, Distt.-Dehradun (UKD). Cheques/Cash will not be accepted. Earnest Money will be refunded to the unsuccessful tenderer upon finalization of the successful vendor. However in case of successful vendor it will be adjusted against security deposit.
2. Condition, telegraphic and incomplete tender form shall be rejected.
3. There shall be strict adherence to the delivery schedule as mentioned in the supply order. The successful tenderer will have to deposit a sum equivalent to as per the provisions prescribed its GFR-2017 or as prevailing on the date of issue of acceptance of tender letter, failing which tender will be liable for forfeiture of security money. The items shall be procured from alternative source of supply at the cost, risk and responsibility of the successful vendor/unless the period is extended by the competent authority without levy of compensation.
4. Stores shall be inspected by a board of officers strictly in conformity with the approved sample and other decision to accept/ reject the stores will be final. No appeal will be entertained against the decision of the board.
5. Supply will be done on credit basis and no advance cash payment etc. will be made against the job.
6. The DIG SHQ (DDN), ITB Police, Seemadwar, Distt.- Dehradun (UKD) reserves the right to accept/reject any offer without assigning any reason thereof.
8. The rates will be final and no variations will be accepted after acceptance of tender.
9. Tenderer should submit their permanent account No.(PAN) allotted by income tax Deptt with Latest Income Tax receipt .
10. The validity of the price quoted should be for a period of one year.
11. Date and time of opening of tender is on 03.06.19 at 1600 hrs. Last date and time of online Bid submission End Date on 01.06.2019 at 1500 Hrs.
12. Once the supply order is placed, it will be the responsibility of the tenderer to supply deliverable on time mentioned supply order. Any additional cost incurred in any form would be borne in the tenderer.
13. The DIG SHQ (DDN), ITB Police, Seemadwar, Distt.- Dehradun (UKD) also reserves the right to seek clarification with one or tenderer if considered necessary and also not accept any offer at all in case they are not reasonably priced.
14. Any terms/ condition given in the bids by the tenderer will not be binding on the DIG SHQ (DDN) ITB Police, Seemadwar, Distt.- Dehradun (UKD). All the terms and condition for the supply, delivery, payment etc. will be as given herein and change in any terms or condition by the tenderer will not be accepted.
15. Firm is also required to attach literature of accessories if any with tender form.
16. The work done supplier made will be accepted only after it is justified by the inspection team or a board of officer. No appeal will be entertained against the decision of the inspection team or a board of officers.
17. Date and time price negotiation will be intimated later on if needed.
18. Supply/repair will be made within 02 days after supply order/request made telephonically or inviting.
19. Spare parts replace should be original .
20. Tenderer should be an authorized dealer for repair services or such machinery/ equipments
21. Documents related past experience of works should be at least with 02 Govt. agencies for a minimum period of one year each.
22. The Computer/ Printers/ Laptop and Information Kiosk Agmatel should be repaired and made functional on the same day or the maximum on the next day on lodging of the complaint by the concerned branch/ user.
23. In case the Computer/ Printers and Laptop could not be repaired within the same day or next working day of complaint and repair work/ replacement of parts will take time more than 3-4 days, the firm should provide a standby Computer/ Printers and Laptop for smooth functioning of office work.


Digitally signed by _____
DN: cn=_____, o=_____, ou=_____, email=_____

IMPORTANT CONDITIONS/INSTRUCTIONS TO TENDERERS

1. Do not remove the schedule from the tender form. The rate should be quoted strictly as per appendix- "A" attached with each tender form.
2. Any quotation which stimulates any alternative to any other conditions laid down in the tender document and schedule or which proposes any conditions of any description what so ever will be liable for rejection.
3. AMC Period i.e. W.E.F. 01.07.19 TO 31.3.2020.
4. Quarterly visit of service engineer to attend the Computer/ Printers, Laptop and Information Kiosk Agmatel in normal functioning.
5. In case of sudden fault occurred, the service engineer will immediate attend the office on hearing from this office.
6. Repair of Computer/ Printers, Laptop and Information Kiosk Agmatel and replacement of any defective parts of machine will be included in AMC. No extra payment will made for the jobs.
7. Mode of payment:- Quarterly basis at the end of every quarter on satisfactory service.
8. **BREACH ON CONTRACT:-**
If the supplier commits any breach of any of the provision of the tender documents and schedule the department reserves the right to cancel the contract and get repaired at the risk and cost of tenderer .
8. It is affirmed that I/We have read and understood the terms and conditions laid down in the tender form and its schedules and the allied implications their of and agree to abide by same.

Signature of the tenderer

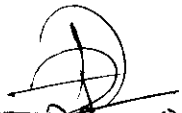

Dy. Inspector General (DDN)
For and on behalf of the President of India

Proforma for Compliance Statement for Specification/QR&TDs :

- (a) Name of Item :
- (b) Brand of Item :
- (c) Country of origin :
- (d) Make & Lot No. :
- (e) Tenderers are requested to give Compliance of each Specification whether equipment being offered by them is complying with Specification or otherwise as per proforma below:-

Sr. No.	Technical Specification/ Qualitative Requirements	Complied	Not Complied. If not complied attach deviation statement	Page No. in the Tech. literature attached/enclosed with tender which specifically confirms this

Signature of the tenderer


 34 महानिरीक्षक (निरीक्षण)
 Dy. Inspector General (DDN)
 For and on behalf of the President of India

OFFER OF STORES

Tender No. _____

Full Name and Address: Post Box No. : (It should be quoted in all communications to this office.)

Contractors Telegraphic Address: Telephone No(s) : Fax No. : City Code used :
--

To

The Dy. Inspector General
SHQ,DDN , ITB Police
Seemadwar Dehradun 248146

Dear Sir,

I/We hereby offer to supply the stores detailed in the schedule hereto or such portion thereof as you may specify in the Acceptance of Tender at the price given in the said schedule and agree to hold this offer open till **31 March - 2020**. I/We shall be bound by a communication of acceptance within the prescribed time.

2. I/We have understood the instructions of contract which will govern by Rules contained in the **GFR 2017, Manual of Ministry of Finance for procurement of goods 2017 & all orders issued by MHA, CVC and other relevant departments of Government of India from time to time** till date of issue of this tender, placed by the Central Purchase Organization of the Government of India", as amended up to date. I/We have also understood that **any special conditions attached to this invitation to tender will also form part of the conditions of contract and will supersede any general condition.**

3. The following pages have been added to and form part of this tender.

- (a) _____
 (b) _____
 (c) _____
 (d) _____

Yours faithfully,

SIGNATURE OF WITNESS
ADDRESS:

(SIGNATURE OF TENDERER)
ADDRESS:
DATED:

Signature of the tenderer

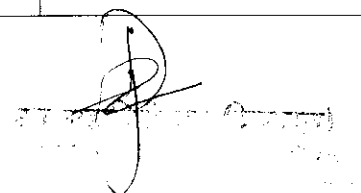
Dy. Inspector General (DDN)

For and on behalf of the President of India

SHQ, DDN, ITB Police

DETAILS OF PARTICIPATING FIRMS


1.	a) Details of authorized signatory of participating Bidder. Name Address Email & website, if any Telephone and fax no.	
	b) Capacity in which filling the tender, Indian OEM/Foreign OEM/Distributor of Indian OEM/Distributor of Foreign OEM/Indian System Integrator or PSU (Please specify if in any other category)	
	c) In case of foreign firm, contract person in Delhi/India and his relationship with tenderer i) Name & Address ii) Relationship with tenderer iii) Telephone/FAX iv) E-mail	
2.	Whether registered with MSME or Distt Industry Centre (DIC) for subject store as manufacturer MSE (Micro & Small Enterprises). If yes, upload photocopy of following : i) Registration Certificate Validity Date ii) Tendered store is covered or not iii) Specify Monetary Limit in Rs. iv) Production capacity per month	
3.	Whether past supplier of subject store to any Government Organization in India or Abroad during the previous years. (If yes, submit performance statement in proforma enclosed in tender).	
4.	a) Delivery Period in months from the date of placement of order. b) Monthly rate of supply c) Offer validity d) Payment Terms e) Guarantee/Warranty f) Model offered	
5.	Whether stores fully conforms to Tender Schedule Specifications in all respects.	
6.	State whether business dealings with you have been banned with Min./Deptt of Supply/Ministry of Home Affairs/Any Central Government Ministry or Department/Any State Govt. ? If yes, then give the details otherwise upload the self declaration certificate with technical bid.	
7.	GST Assessment/Return Office Address:	
8.	Income Tax Assessment/Return office address	
9.	Income tax clearance certificate & PAN No	
10.	After sales service centre along with lab/ Work shop for periodical maintenance & repair in NCR Region which is MSME/NSIC or any other concerned central Govt. agency (i) Registration details with validity (ii) Location building owned or leased (iii) Address with nearest Police Station (iv) Detail must be field in annexure attached	
11.	Details of MOU with foreign principal/OEM & Indian OEM for tendered item for a period of minimum two years. (i) Name of OEM (ii) No. of items including tendered equipment for MOU (iii) Specific period and validity of MOU. (iv) Warranty/Guarantee & availability of spares, repairs & Price reasonability having ownership of liability by OEM for tendered equipment.	



12.	Essential documents for distributor of Indian OEM. In case of Indian distributor of Indian OEM, they must produce undertaking certificate in accordance to Clause 1.1 of Chapter IV of Tender Enquiry.	
13.	Essential documents for distributor of Foreign OEM In case of Indian Distributor/seller of foreign OEM, then must fill in the Enlistment application form attached as Annexure 14.	
14.	Proforma invoice of OEM to system integrator	
15.	Any criminal or civil case pending against firm or owner of the firm (Furnish details thereof).	
16.	Do you agree to sole arbitration by Secretary, Ministry of Home Affairs or by other some other person appointed by him as provided in Clause 9.9.1 and 9.9.2 of Manual for procurement goods 2017, MOF (Your acceptance or non/acceptance of this clause will not influence the decision of the tender. It should however, be noted that an omission to answer the above question will be deemed as an acceptance of the clause).	
17.	For Partnership Firms state whether they are registered or not registered under India Partnership Act, 1932. Should the answer to this question by a Partnership firm be in the affirmative, please state further (a) Whether the partnership agreement, authority to refer disputes concerning the business of the partnership to arbitration has been conferred on the partner who has signed the tender. (b) If the answer to (a) is in the negative, Whether there is any general power of attorney executed by all the partners of the firm authorizing the partner who has signed the tender to refer dispute concerning business of the partnership to arbitration.	
18.	Here State specifically: (a) Whether the price tendered by you is to the best of your knowledge and belief, not more than the price usually charged by you for stores of same nature/class or description to any private purchaser either foreign or as well as Govt Purchaser. If not state the reason thereof. If any, also include the margin of difference. (b) In respect of indigenous items for which there is a controlled price fixed by law, the price quoted shall not be higher than the controlled price and if the price quoted exceeds the controlled price the reasons thereof should be stated.	

Signature of Tender : _____
Name in Block letter _____
Capacity in which : _____
Tender signed _____
Full Address : _____

Signature of the tenderer


Dy. Inspector General (DDN)
For and on behalf of the President of India
SH

MANUFACTURING DETAILS OF INDIAN OEM & SYSTEM INTEGRATOR
(To be compulsory filled by Indian OEM or their Authorized Distributor)

Tender No. & Date _____ For the supply of _____

1.	Details of Manufacturer/service provider	
	a) Name	
	(i) Office	
	(ii) Address	
	(iii) Telephone	
	Mobile	
	(iv) Fax	
	(v) e-mail	
	b) Work/Factory/Lab	
	(i) Address	
	(ii) Telephone	
	Landline	
	Mobile	
	(iii) Fax	
	(iv) e-mail	
	Name & Designation of Contract Person :	
2	Ownership of Manufacturing Works/Factory/Lab	
	(a) Manufacturer/OEM having their own premise must upload Documentary evidence for the same : Brief details thereof	
	(b) In case you are having leased/rented premise for manufacturing/integration/works, documentary: evidence be uploaded. Brief details thereof.	
	(c) In case you do not own the factory but utilize the factory of some other firm for the manufacture/fabrication of the stores for which you apply for registration on lease or other base you should upload a valid legal agreement that the factory of (Here indicate the name of the firm whose factory is being utilized) has been put at your disposals for the manufacture/fabrication of the stores for which registration has been applied for.	
3.	Brief description of the factory/workshop/lab	
	(a) covered area & Open area , :	
	(b) Whether area comes under Govt authorized Industrial/commercial place for the same :	
	(c) Power connection with load capacity and Issued in the name of :	
	(d) Functional departments of manufacturing/works divided into, details thereof)	
4	Details of Plant and machinery erected and functioning in each department	
	(a) Make & model of main machine	
	(b) Date of purchase & commissioning	
	(c) Life of the Machine	
	(d) Details of subsidiary and associated machinery & equipment.	


Dy. Inspector General (DDN)

For and on behalf of the President of India

Signature of the tenderer

5.	Details of Machinery/equipment/laboratory for quality control	
6.	Details and stocks of raw material held (state whether imported or indigenous) against each item	
7.	Production capacity of each item with existing plant & machinery a) Normal b) Maximum	
8.	Details arrangement for quality control of products such as laboratory etc.	
9.	Manpower a) Details of qualified Technical/Supervisory staff in charge of production & quality control. Upload copies of CVs of these personnel with technical bid Skilled labor employed c) Un-skilled labor employed. d) Maximum no of workers(Skilled & un-skilled) employed on any day during the 18 months preceding the date of application e) Details of PF & ESI registration, available if any.	
10.	Whether stores were tested to any standard specification by National/International accredited Lab. If so, copies of original certificate should be submitted in triplicate	
11.	Whether OEM having any BIS(ISI Mark) / ISO registration. If yes, give the details	
12.	Industrial license details. Upload the copy along with technical bid.	
13.	Give details & upload copy for following :- a) Whether MSE(Micro Small Enterprises) b) Whether medium or large sector Unit	
14.	Constitution of the firm (upload & furnish the details) a) Registration with under Indian Company Act 1956. b) Indian Partnership Act 1932. c) Indian Proprietary Firm , Pvt Ltd Companies, LLC.	
15.	Ownership of firm -(Furnish the details of proprietor/partners/directors etc.)	
16.	Local Content -If stores offered are manufactured in India, please state whether all the raw materials, components etc. used in their manufacture are also produced in India. If not, give details of materials components etc. that are imported and their break up of the indigenous component in percentage (%)& Imported components in percentage(%) together with their value & proportion it bears to the total value of the store should also be given.	
17.	Declaration certificate :-Indian OEM & their authorized distributor and Indian System Integrator firm will provide all documentary declaration certificate which are mentioned in Clause 1.1 of Chapter IV respectively.	Yes / No
	Place : Date :	TENDERER DESIGNATION _____ COMPANY/FIRM _____

Signature of the tenderer

Dy. Inspector General (DBN)
For and on behalf of the President of India
श्री श्री श्री
SRI

PERFORMANCE(SUPPLY) STATEMENT FOR PREVIOUS YEARS

Name of Firm _____


S. No.	Order Placed By whom, with Order No. & Date	Store/ service	Qty	Value	Delivery Period	Remarks (To include Reasons for Delay/ Cancellation/ Complaints etc.)
1						
2						
3						
4						
5						
6						

Note: Firms to submit performance report of similar kind of work, executed for the Govt. Organizations of the last three years.

Appendix-9

As per previous proforma of Price bid, mention GST in place of sales tax/VAT

Signature of the tenderer


 उप महाजिरीयक (विद्यार्जन)
 Dy. Inspector General (DBN)
 For and on behalf of the President of India
 SHQ (DBN) ITEP Force

Office of Deputy Inspector General, SHQ (DDN)
 MHA/Govt of India Indo-Tibetan-Border Police
 Distt- Dehradun (UKD) PIN-248146
 Fax No: 0135-2761160, E-mail: itcellddn@itbp.gov.in
 ISO 9001: 2015 Certified

Proforma for Bank Guarantee for submitting Earnest Money
 (On banks letter head with adhesive stamp)

Bank Guarantee No: _____

Dated: _____

To

The Dy. Inspector General
 SHQ DDN ITBP Seemadwar
 Dehradun (UKD) 248146

Dear Sir,

In accordance with your Invitation to Tender No. _____
 M/S _____ hereinafter called the tenderer with the following
 Directors on their Board of Directors/partners of the firm:-

1.	2.
3.	4.
5.	6.

Wish to participate in the said Tender for the supply _____ of _____. As a
 Bank Guarantee against Earnest Money for a sum of _____ (in words and figures)
 _____ valid for (180) one hundred eighty days from the date of opening of Tender viz _____
 is required to be submitted by the tenderer as a condition for the participation, this bank hereby
 guarantees and undertakes during the above said period of 180 (one hundred and eighty days) to
 immediately pay, on demand by DIG Dte Gen, ITBP New Delhi in writing the amount of _____ (words
 and figures) without any reservation and recourse, if :-

The tenderer after submitting his Tender, modifies the rates or any of the terms and conditions thereof,
 except with the previous written consent of the purchaser.

The tenderer withdraws the said Tender within 120 days after opening of tender' or

The tenderer having not withdrawn the Tender, fails to furnish the contract security deposit imposed for
 due performance of the contract within the period provided in the General conditions of contract.

The Guarantee shall be irrevocable and shall remain valid up to _____, if further extension to this
 guarantee is required, the same shall be extended to such required period on receiving instructions from
 M/S _____ on whose behalf this Guarantee is issued.

Signature

Date: _____

Place: _____

Witness

Printed name: _____

(Designation)

(Bank's Common Seal)

Signature of the tenderer


 Dy. Inspector General (DDN)
 For and on behalf of the President of India

ELECTRONIC CLEARING SERVICE (CREDIT CLEARING)/REAL TIME GROSS SETTLEMENT (RTGS) FACILITY FOR RECEIVING PAYMENTS.

A. DETAILS OF ACCOUNT HOLDER –

Name of account holder	
Complete contact address	
Telephone number/Fax/E-mail	

B. BANK ACCOUNT DETAILS:-

Bank name	
Branch name with complete address, telephone number and E-mail	
Whether the branch is computerized?	
Whether the branch is RTGS enabled? If yes, then what is the branch's IFSC code?	
Is the branch also NEFT enabled?	
Type of bank account (SB/current/cash credit with 10/11/18)	
Complete bank account number (new)	
MICR code of bank	
Name & address of the beneficiary/ payee	
IFCS (Indian financial system) code	

C. DATE OF EFFECT –

I hereby declare that the particulars given above are correct and complete. If the transaction is delayed, or not effected at all for reasons of Incomplete or Incorrect Information, I would not hold the user Institution responsible. I have read the option Invitation letter and agree to discharge responsibility expected of me as a participant under the Scheme.

Date:

.....
Signature of Customer

Certified that the particulars furnished above are correct as per our records.


(Bank's Stamp)

Date:

.....
Signature of the Authorized Official from the Bank

1. Please attach a photocopy of Cheque along with the verification obtained from the Bank.
2. In case your Bank Branch is presently not "RTGS enabled", then upon its up gradation to "RTGS Enabled" branch, please submit the information again in the above Performa to the Department at the earliest.

Signature of the tenderer



 Dy. Inspector General (DDN)
 For and on behalf of the President of India

SECURITY CLEARANCE DETAILS

Name		
Father's Name in full/ Nationality		
Date of Birth		
Place of Birth		
Nationality		
Passport Number		
Issued by		
Valid till		
Indian Visa Number		
Visa Validity		
Present Address		
Name of the Firm		
Designation		
Address in India Name of the firm/institution whom representing/address/contact numbers		
Meeting requested with		
Place of meeting		
Date & time of meeting		
Lap Top Serial No.(If you plan to take with you for meeting		

Note :- In case of foreign rep, must enclose with Technical Bid.

Signature of the tenderer


 Dy. Inspector General (DDN)
 For and on behalf of the President of India
 SHQ (DDN) ITBP Force

CERTIFICATE TO BE SIGNED BY THE TENDERER

DECLARATION CERTIFICATE

It is certified that I/We have read over and understood all instructions contained in tender enquiry and its schedule along with policy matter given in Rules of contained in the GFR 2017, Manual of Ministry of Finance for procurement of goods 2017 & all orders issued by MHA, CVC and other relevant departments of Government of India from time to time till date of issue of this tender, placed by the Central Purchase Organization of the Government of India", as amended up to date. I/We have also understood that any special conditions attached to this invitation to tender will also form part of the conditions of contract and will supersede any general condition.

2. It is declared that all Appendix and forms given in Chapter IX and all other required documents are properly filled stamped and signed as correct and updated in best knowledge of bidder. This will be in support of bidders eligibility, qualification and responsiveness of their bid.
3. It is declared that all requisite Appendix, questionnaire and format given in Chapter-IX are duly signed, stamped and uploaded on CPP portal well before last date and time
4. Bidder is responsible for the correctness of the information filled in the Bid documents and shall be responsible for legal course of action in case of any mischief, incorrect, misleading fact or declaration found in their technical bid and other relevant documents. In that case they would also be liable for suspension of business, debar from participation in ITBP along with other CAPF (MHA) tender.

Signature of tenderer:- _____

Name in block letters: _____

Name of firm: _____

Full address: _____

Telephone No.


Mobile No.

Fax No.

Email id

Website

Signature of the tenderer


 Dy. Inspector General (DDN)
 For and on behalf of the President of India

